

Monday, October 26, 2026

FOR IMMEDIATE RELEASE

Statement from N.B. Crime Stoppers on Navigate360 / P3 Data Breach

The safety and anonymity of our tipsters is of utmost importance to N.B. Crime Stoppers. Offering a fearless and anonymous way to report crime is the cornerstone of our business and we were extremely troubled to learn of the breach to [Navigate360's P3 Community software](#). Like any breach of information, it's disappointing that threat actors attempt to weaken the trust of the public and disrupt the amazing community service provided by this registered charity.

Because of this breach, our promise of anonymity was broken, and we are deeply sorry.

It's now our responsibility to gain back the trust of the public and our law enforcement partners that we have proudly served for over 40 years throughout New Brunswick.

Our Digital Media Services unit has ensured the strictest security and controls as it pertains to access to P3, the system in question that was jeopardized in this breach. All passwords have been reset and multi-factor authentication has been mandated across the board. Additional training and best practices have been put in place with all local tip operators.

We have been assured by the software owner (Navigate360) that cyber-security experts have been retained at source of the leak and other experts are monitoring the dark web to ensure no further copies are being sold or exchanged.

Since our inception in 1985, we have always endeavoured to scrub and permanently remove any personal identifying information about the tipster before it's transferred to law enforcement partners for investigation. We go as far as removing the sex of the caller or any information that may ultimately identify them. If the Tipster does reveal themselves, we inform them they can no longer use our service and must contact law enforcement directly. This is why Crime Stoppers cannot receive tips by email, text message, or social media messaging services.

With emerging AI technology, it's more important than ever to be vigilant and increase security to block threat actors from gaining access to personal and confidential information. Although this breach is concerning and certainly a stain on our program, **N.B. Crime Stoppers will continue operations receiving anonymous crime tips, as we have been assured that the software is safer and more secure than it was prior to the breach, and the public relies on us to help stop, solve and prevent crime in New Brunswick.** Our personnel, members, and volunteers are on high alert and made aware to report any suspicious online activity to our Digital Media Services unit immediately.

When we learned of the incident:

Following a series of media reports in the United States, the governing body of Crime Stoppers programs in Canada, Canadian Crime Stoppers Association (CCSA), made provincial programs aware in the evening of March 18, 2026 that a potential breach of information and unauthorized access occurred relating to the P3 Tips Application, which is used to record and transmit anonymous crime tips.

This was followed by a message from the CEO of Navigate360, owner of P3, which is headquartered in Richfield, Ohio, USA. The majority of programs in Canada and United States, including N.B. Crime Stoppers and our National Anonymous Contact Centre (NACC), utilize P3 along with more than 400 other programs.

At the initial stages in March, Navigate360 had not confirmed that an actual incident occurred, or that any sensitive information had been accessed or misused. However, they quickly engaged an independent third-party firm to conduct a full forensic investigation. This step was important to bring additional expertise to the process. The P3 application remained fully operational throughout without interruption.

As a precaution, Navigate360 immediately implemented a full password reset for all users of P3 and enabled multi-factor authentication (MFA) as a requirement. The company further strengthened their security posture with enhanced logging and alerting, tighter network access restrictions, and additional security controls across their cloud platform.

By March 25, 2026 although the forensic investigation remained ongoing by multiple third-party cyber security experts, as well as the Federal Bureau of Investigation (FBI), Navigate360 indicated that the audit had indicated a vulnerability had taken place to an individual's credentials through a Crime Stoppers program in the United States. Although at the time, there was no indication how they may have been obtained and who or what content had been impacted. There was nothing to suggest that this vulnerability initiated with a Canadian Crime Stoppers program. The audit also confirmed that attachments held in the P3 system were not vulnerable to a potential hack as some had questioned, referring to text only and not pictures, videos, or other media attachments.

How it started:

Straight Arrow News and the non-profit leak archiver *DDoSecrets* had claimed they obtained highly sensitive records from a hacker group that referred to itself as "THE INTERNET YIFF MACHINE", showcasing textual records claiming to be from the P3 Tips Application. In a note included alongside the data cache, the hacker group repeatedly cited animus toward law enforcement in general, as motivation for exposing the crime tips.

It was later confirmed by Navigate360 in a conference call with Crime Stoppers programs on May 28, 2026 that the hacker group was able to obtain approximately 93 GB of data from P3 and subsequently sold this information on the dark web. The actions of threat actors like these are intended to undermine the systems and intuitions that help keep the public safe, and ultimately weaken the public's confidence in providing anonymous information to Crime Stoppers.

Scope of the breach in New Brunswick:

Navigate360 has informed us that 43,708 New Brunswick tips, dating from April 25, 2000 to November 20 2025, were contained in the stolen data. The company has also informed us that names and other personal identifying data were included in those tips. They have not told us whether those names belong to people who may have self-identified themselves when submitting the tip or those names mentioned within the tips themselves, or both.

Although we advise tipsters to never identify themselves and to remain anonymous, this sometimes occurs. Before a tip goes to any investigative body, our standard practice is to remove those details and any identifying information that could link the tip back to the tipster. **Anonymity is and remains the foundation of our business.**

What we don't know yet:

Despite numerous requests to Navigate360 through our official channels, the company has not provided us with the text of the stolen data, so we cannot review what each impacted tip includes. Anonymously-sourced information that has been reported by several media outlets has not been shared directly with N.B. Crime Stoppers -not by Navigate360, not by the hackers, not by any source.

Since being informed of this incident in March, Navigate360 had informed us repeatedly that P3 was secure. In April, they told us that it was unlikely Canadian data was affected. When the company informed us in June 2026 that New Brunswick data was indeed impacted, it didn't indicate what was exposed. **To date, we have still not seen the actual text of the stolen tips. We have been pressing for answers for months and continue to do so, especially in light of recent media reporting. The data provided to N.B. Crime Stoppers lacked the detail necessary to measure the risk involved and the overall scope of the exposure.**

If you're worried your tip was exposed:

Crime Stoppers will never contact you first to ask for your Tip ID, passcode (if submitted online) or anything else. If someone does, it isn't N.B. Crime Stoppers.

If you are in immediate danger, always call 9-1-1

We know waiting is hard, especially for anyone worried about their safety. Crime Stoppers will continue pressing for answers and we will share updates as soon as possible. Our organization is just as concerned about this breach as the public and our partners.

Is it still safe to use Crime Stoppers?

Navigate360 (owners of P3) has advised us that third-party cybersecurity experts investigated the breach, identified vulnerabilities and completed remediation. The company also reports additional security measures have been put in place throughout the application's infrastructure.

They also implemented mandatory two-factor authentication and password changes for all accounts, with ongoing monitoring and maintenance.

We at Crime Stoppers are reviewing retention policies, strengthening compliance checks, and assessing whether our technology providers meet the program's security and operational requirements.

These measures strengthen protections for current and future submissions. They cannot undo the exposure of information already taken, which remains a serious concern.

Crime Stoppers helps people contribute information that can prevent and solve crime. We recognize that this depends on public trust, and **we are committed to supporting that trust through effective safeguards and responsible handling of information.**

What is P3 Global Intel?

P3 ("public, police, and private sector") started with the first tip acquisition and tip management technology in 1998, then referred to as *TipSoft*. TipSoft became the industry standard before it was acquired by Navigate360 in 2010. Tip management is a critical component for a Crime Stoppers program and it is imperative for the product to be secure, stable and well-supported.

Following the acquisition, P3 diversified and expanded its use to other sectors. Today it's utilized by many law enforcement agencies, schools, intelligence centres, and military, defence & government agencies throughout North America.

More information: <https://navigate360.com/solutions/p3-community/>

About N.B. Crime Stoppers:

Founded in 1985, New Brunswick (N.B.) Crime Stoppers is a registered charitable organization and community service program, focused on assisting law enforcement solve crimes by providing information from anonymous tipsters. N.B. Crime Stoppers is managed by a civilian board of directors who establish policy, raise funds to operate the program, and authorize award payments to Tipsters. With 11 regional chapters throughout the province, the program is funded primarily through donations from the public and local businesses. Since inception, information from the public has led to over 9,400 arrests, 11,345 charges, \$9.8 million in recovered property, and \$73.5 million in drugs seized.

At this time, N.B. Crime Stoppers is unable to grant in-person or phone interviews.

Please forward any outstanding questions to: NBCS-ECNB Digital Media Services at:
communications@nbcs-ecnb.ca

Additionally, enquiries can be forwarded to our national body:

Canadian Crime Stoppers Association (CCSA)

President: David J. Forster

Email: dforster@1800222tips.com

-30-

Corporate Style Guide:

<https://www.crimenb.ca/styleguide>

Promotional Video (YouTube):

English: <https://1800222.tips/4yU3J6l>

Français : <https://1800222.tips/4s8S5SC>